

Talking Water

Tuesday 28 May 2013



Murray Irrigation

PIOP 2013/14 project

Data collection for the next stage of the PIOP works commenced this week. Murray Irrigation has commenced survey work along our channels in Divisions 3 to 8 (east of Deniliquin) and Division 16 (west of Deniliquin). The data collection, which includes survey work, will be completed by a combination of Murray Irrigation staff and contractors appointed by Murray Irrigation. It will involve taking measurements of regulators, bridges and outlets along our supply channels in each of these divisions. The work is expected to take approximately eight weeks to complete.

Planning is underway for customer consultation to commence in these Divisions, with customer meetings currently being scheduled for Divisions 3, 8 and 16 in the first week of July and for Divisions 4, 5, 6 and 7 in early-September. These customers will receive further details in the coming weeks.

The investment under PIOP will allow Murray Irrigation to shift to a remotely controlled or automated system, which will improve the irrigation service to customers.

For more information, contact reception on T. 03 5898 3300.

DE trade and the casual usage fee

Customers whose water use exceeds 120 percent of their delivery entitlements can either pay the casual usage fee or purchase delivery entitlements on the annual market to avoid being charged this fee.

We refer customers in this situation to the detailed information provided at the request of the Southern Riverina Irrigators' (SRI) Chairman Denis Tinkler in *Talking Water* on Tuesday 9 April.

Customers need to assess their own situation to establish whether it is more cost effective for them to purchase delivery entitlements or pay the casual usage fee.

The casual usage fee applies when water use exceeds 120 percent of delivery entitlements held by the customer. Each delivery entitlement provides for 1.2ML of water use at the standard usage charge.

Customers requiring delivery entitlements can monitor volumes and prices via our website: www.murrayirrigation.com.au. For further information please contact Murray Irrigation's Water Trade staff via reception on T. 03 5898 3300.

Customer Satisfaction survey

Murray Irrigation has engaged Bartley Consulting to conduct a telephone survey with 200 of our irrigation customers. The calls will be made by Lighthouse Data Collection.

The survey should only take 15 minutes to complete and answers will be confidential. This survey focuses on customers' experiences in the 2012/13 water year. Questions will cover water deliveries, annual trade, billing and general customer service. Feedback from customers is important to identifying ways we can continuously improve our services to customers. I encourage you, if contacted, to make time to participate. If you require further information please contact Catharine Heffernan, Communications Supervisor, via reception on T. 03 5898 3300.

Quarterly accounts due

Customers are reminded that Murray Irrigation third quarter accounts are due by **5.00pm this Friday 31 May**. To be eligible for the 10 percent discount, all accounts must be paid before this date.

All annual trades, both Murray Irrigation Exchange and private trades, will close at 5.00pm Friday 31 May, including annual trade of delivery entitlements. External allocation transfers to or from Murray Irrigation must be lodged **no later than 5.00pm Thursday 30 May** to allow processing before State Water's deadline.

Deniliquin office power outage

Customers are advised that the Murray Irrigation Deniliquin office will experience a planned Essential Energy power outage between 8.00am and 9.00am on Monday 3 June. Access to Deniliquin staff will be limited during this time. The water ordering line and Murray Irrigation website will be unaffected. Calls to T. 03 5898 3300 will be answered by Finley reception.

Spray Irrigation Field Days

Murray Irrigation is holding two Spray Irrigation Field Days next week, one at Hatty's property 'Wondilipi' Tocumwal on Tuesday 4 June and the other at Fasham's property 'Studleigh' Wakool on Wednesday 5 June.

Both field days start at 12.30pm and lunch is provided. For more information, contact Aimee Snowden on T. 03 5898 3317.



Jennifer McLeod
Acting General Manager

Announced allocation

Class C General Security	100 %
Class B High Security	100 %
Class A Town Water	100 %
Water Efficiency Allocation	7 %

Water availability & usage

(28/05/13)	
Vol. Remaining % of Entitlements	11%
On-Farm (incl. WEX Volume)	
On-Farm Balance	101 GL
On-Farm Usage	1,261 GL
Comprising:	
On-Allocation Usage	1,178 GL
Off-Allocation Usage	83 GL

Water exchange

8.30am today	
Water for Sale	2,601 ML
Price Range	\$55 - \$80
Buy Offer	\$48
Last 10 Sales	498 ML
Price Range	\$50 - \$62
To buy water call 1300 781 431	

Channel flows

Today	
Mulwala Canal	0 ML/day
Capacity	10,000 ML/day
Wakool Canal	0 ML/day
Capacity	2,350 ML/day
Total Escape Flows	200 ML/day

Rainfall & evaporation

14/05/13 – 28/05/13	Rain	Evap
Finley	6.8mm	22.2mm
Tullakool	4.6mm	21.4mm

Storages

8.30am today (mdba.gov.au)		
Dartmouth	3,583 GL	93 %
Hume	1,461 GL	49 %
Lake Victoria	359 GL	53 %
Menindee Lakes	1,235 GL	71 %
Active Storage	6,638 GL	71 %

Rivers

8.30am today (mdba.gov.au)	
Murray @ Jingellic	8,271 ML/d
Mitta Mitta @ Tallandoon	563 ML/d
Murray @ Doctors Point	1,370 ML/d
Murray d/s Yarra. Weir	4,019 ML/d
Goulburn @ McCoy's Bridge	707 ML/d
M'Bidgee d/s Balranald	320 ML/d
Darling @ Wilcannia	1,825 ML/d
Darling @ Burtundy	3,659 ML/d
Flow to SA	5,354 ML/d
Murray @ Murray Bridge	0.57 m
Murray to the Sea	17 gates open

**Tune into 'On The Land' every
Tuesday from 6.45am on 1521
2QN.**