

# Talking Water

Tuesday 18 June 2013



Murray Irrigation

## Water Exchange 2013/14 opening

Murray Irrigation's Water Exchange will open for 2013/14 at 9.00am on Monday 1 July. External (and internal) transfer applications will also commence on this day. Customers are reminded to obtain current forms which are available from both the Murray Irrigation website [www.murrayirrigation.com.au](http://www.murrayirrigation.com.au) and reception on T. 03 5898 3300.

The NSW Office of Water (NOW) is also expected to announce its commencing 2013/14 allocations for water users in the Murray Valley on Monday 1 July. This information will be passed on to customers as soon as we are able that day.

## WaterNow launch

Murray Irrigation's new water ordering system, *WaterNow*, is nearing its launch for the start of the 2013/14 irrigation season. As part of the rollout, customers will soon receive a *WaterNow* customer card with their new customer number. A range of customer meetings are planned for late July and into spring in order to assist our customers use the new system which includes online, IVR and smartphone water ordering.

Customers will receive advance notice of these meetings and are encouraged to attend at least one. Details of the customer meetings will be published in a future edition of *Talking Water*. For more information in the meantime please contact Catharine Heffernan via reception on T. 03 5898 3300.

## Fourth quarter accounts

Murray Irrigation's fourth quarter accounts will be sent to customers in July with payment due in August. Details of the fourth quarter accounts are now available and if customers require their fourth quarter account for payment in the 2012/13 financial year, please contact our Finance department via reception on T. 03 5898 3300, or email [finance@murrayirrigation.com.au](mailto:finance@murrayirrigation.com.au).

Customers should provide details of their landholding reference number/s and or customer number/s when seeking this information.

## Irrigation Water Use Planning Workshop

The Ricegrowers' Association of Australia (RGA) is hosting a Murray Region Irrigation Water Use Planning Workshop on Tuesday 25 June at the Deniliquin RSL Club from 9.30am to 4.30pm.

Speakers include Murray Irrigation's Jennifer McLeod, the Commonwealth Environmental

Water Holder David Papps, Brian Graham of the NSW Office of Water, NSW Irrigators' Council's Stefanie Schulte, and Murray Freshwater, a local Rural Financial Counsellor. There will also be a farmers' panel discussing how and why irrigators trade water.

For more information, contact RGA Regional Coordinator Neil Bull on M. 0428 603 557, or E. [neil.bull@murrayirrigation.com.au](mailto:neil.bull@murrayirrigation.com.au).

## Murray Irrigation customer survey

Thank you to those customers who recently participated in our customer survey. Over 210 irrigation customers from across our region were interviewed. The results overall are positive about our services; however customers also identified areas where we can improve both our service and the information we provide.

More information about the survey's results and Murray Irrigation's responses to it will be provided in future editions of *Talking Water*.

## 2013/14 Fees and Prices mail out

Murray Irrigation's Fees and Prices Schedule and Information Statement were mailed to all customers last week. It is a requirement of the *Water Charge (Infrastructure) Rules 2010* that all customers are provided with a copy of these documents 10 business days prior to the fees applying. These fees and prices will apply on and from 1 July 2013.

Murray Irrigation has introduced one new fee in 2013/14, an 'extra-large irrigation outlet fee.' This fee will apply to the 30ML/day SlipMeter™ and FlumeGate™ products and is \$861 per outlet. The other outlet fees remain unchanged from the 2012/13 fees and are as follows:

- A Large Irrigation Outlet Fee (incorporating the 15ML/day FlumeGate™ and retrofit SlipMeter™ products, Dethridge wheel (all forms except half wheel), metered pipe greater than 300mm and other high flow outlets) of \$647 per outlet.
- A Small Irrigation Outlet Fee (incorporating the Dethridge half-wheel or metered pipe outlets of 300mm or less) of \$323 per outlet.

These documents can also be viewed on our website: [www.murrayirrigation.com.au](http://www.murrayirrigation.com.au). Click on 'Customers' then 'Fees and prices'. For more information, contact reception on T. 03 5898 3300.

Anthony Couroupis, General Manager

## Announced allocation

Class C General Security .....	100 %
Class B High Security .....	100 %
Class A Town Water .....	100 %
Water Efficiency Allocation .....	7 %

## Water availability & usage

(18/06/13)	
Vol. Remaining % of Entitlements .....	12%
On-Farm (incl. WEX Volume)	
On-Farm Balance .....	102 GL
On-Farm Usage .....	1,263 GL
Comprising:	
On-Allocation Usage .....	1,177 GL
Off-Allocation Usage .....	86 GL

## WATER EXCHANGE has now closed.

Water trading will recommence on 1 July.

## Channel flows

Today	
Mulwala Canal .....	0 ML/day
Capacity .....	10,000 ML/day
Wakool Canal .....	0 ML/day
Capacity .....	2,350 ML/day
Total Escape Flows .....	0 ML/day

## Rainfall & evaporation

04/06/13 – 18/06/13 .....	Rain .....	Evap .....
Finley .....	23.4mm .....	18.9mm
Tullakool .....	18.6mm .....	17.8mm

## Storages

8.30am today (mdba.gov.au)		
Dartmouth .....	3,631 GL .....	94 %
Hume .....	1,755 GL .....	58 %
Lake Victoria .....	450 GL .....	66 %
Menindee Lakes .....	1,254 GL .....	72 %
Active Storage .....	7,090 GL .....	76 %

## Rivers

8.30am today (mdba.gov.au)	
Murray @ Jingellic .....	9,884 ML/d
Mitta Mitta @ Tallandoon .....	838 ML/d
Murray @ Doctors Point .....	2,423 ML/d
Murray d/s Yarra. Weir .....	5,992 ML/d
Goulburn @ McCoy's Bridge .....	760 ML/d
M'Bidgee d/s Balranald .....	747 ML/d
Darling @ Wilcannia .....	1,534 ML/d
Darling @ Burtundy .....	691 ML/d
Flow to SA .....	3,698 ML/d
Murray @ Murray Bridge .....	0.61 m
Murray to the Sea .....	27 gates open

**Tune into 'On The Land' every  
Tuesday from 6.45am on 1521  
2QN.**