

# TalkingWater

Tuesday 25 June 2013



Murray Irrigation

## Water Exchange 2013/14 opening

Murray Irrigation's Water Exchange will open for 2013/14 at **9.00am next Monday 1 July**. External (and internal) transfer applications will also commence on this day.

Effective Monday 1 July, updated Exchange rules as well as updated forms will be available from both the Murray Irrigation website: [www.murrayirrigation.com.au](http://www.murrayirrigation.com.au) and reception on T. 03 5898 3300.

## 2013/14 commencing allocation announcement

The NSW Office of Water (NOW) is expected to announce its commencing 2013/14 allocations for water users in the Murray Valley on Monday 1 July. This information will be passed on to customers as soon as we are able that day.

## Pilot Standard Level of Service

Murray Irrigation's Yallakool system (Division 16) has been chosen as the Pilot for our Standard Level of Service (SLOS) rollout. The Pilot is funded under our Private Irrigation Infrastructure Operators Program (PIIOP) project and involves the remote control of regulators and outlet upgrades.

Yallakool Pilot customers have been sent an invitation to attend an Information Session at the Caldwell Hall on Thursday 4 July at 9.30am. For more information, contact Customer Consultation Supervisor Adrian Smith on M. 0447 778 515.

## WaterNow launch

Murray Irrigation's new water ordering system, *WaterNow*, is nearing its launch for the start of the 2013/14 irrigation season. As part of the launch, customers will receive a *WaterNow* customer card with their new customer number in mid-July. A range of customer sessions are planned for late July which will include demonstrations on how to place, change and cancel orders online as well as highlight key changes to the enhanced water ordering line.

An invite is being mailed to all customers this week which lists demonstration dates, times and venues. Customers are encouraged to attend at least one. Details of the customer sessions are also available on the Murray Irrigation website:

[www.murrayirrigation.com.au](http://www.murrayirrigation.com.au)

under 'Current activities'. For more information please contact Catharine Heffernan via reception on T. 03 5898 3300.

## Fourth quarter accounts

Murray Irrigation's fourth quarter accounts will be sent to customers in July with payment due in August. To be eligible for the 10 percent discount, all accounts must be paid by 31 August. For more information, contact our Finance team, via reception, on T. 03 5898 3300.

## Distribution Rules Policy update

The Murray Irrigation Board last week approved an updated Distribution Rules Policy; in particular, the changes clarify the company's management of flow restrictions. The updated policy is available from our website [www.murrayirrigation.com.au](http://www.murrayirrigation.com.au) under 'Corporate' and then 'Company Policies' or by contacting reception on T. 03 5898 3300.

## Hume Dam flood information

The Murray-Darling Basin Authority (MDBA) has released a new information brochure about how Hume Dam is managed during wet periods and how to access important storage and flood information. The MDBA has worked with the Bureau of Meteorology and NSW State Water Corporation to compile the information to ensure communities are well informed. This document contains interesting information about the management of Hume Dam during dam filling.

The brochure can be found at: [www.mdba.gov.au/what-we-do/managing-rivers/river-murray-system/dams-weirs/hume-dam/flood-management-at-hume-dam](http://www.mdba.gov.au/what-we-do/managing-rivers/river-murray-system/dams-weirs/hume-dam/flood-management-at-hume-dam).

## Local Land Services chair positions

The NSW Government is looking for people to chair the 11 new Local Land Services (LLS) organisations.

Applications close Thursday 27 June. For more information, visit [www.jobs.nsw.gov.au](http://www.jobs.nsw.gov.au) and search using Job Reference Number: 00001PUJ.

## Customer facsimile issues

A number of customers have recently reported issues with receiving *Talking Water* via facsimile. Customers registered to receive communication by fax should ensure their machine is turned on, in working order, and answering. Also make sure paper is loaded in the machine.

**Anthony Couroupis**  
General Manager

## Announced allocation

Class C General Security .....	100 %
Class B High Security .....	100 %
Class A Town Water .....	100 %
Water Efficiency Allocation .....	7 %

## Water availability & usage

(25/06/13)

Vol. Remaining % of Entitlements .....	12%
On-Farm (incl. WEX Volume)	
On-Farm Balance .....	102 GL
On-Farm Usage .....	1,263 GL
Comprising:	
On-Allocation Usage .....	1,177 GL
Off-Allocation Usage .....	86 GL

## WATER EXCHANGE has now closed.

Water trading will recommence on 1 July.

## Channel flows

Today

Mulwala Canal .....	0 ML/day
Capacity .....	10,000 ML/day
Wakool Canal .....	0 ML/day
Capacity .....	2,350 ML/day
Total Escape Flows .....	0 ML/day

## Rainfall & evaporation

11/06/13 – 25/06/13 .....	Rain .....	Evap
Finley .....	23.9mm .....	17.3mm
Tullakool .....	18.6mm .....	16.2mm

## Storages

8.30am today (mdba.gov.au)

Dartmouth .....	3,634 GL .....	94 %
Hume .....	1,836 GL .....	61 %
Lake Victoria .....	508 GL .....	75 %
Menindee Lakes .....	1,253 GL .....	72 %
Active Storage .....	7,231 GL .....	78 %

## Rivers

8.30am today (mdba.gov.au)

Murray @ Jingellic .....	9,575 ML/d
Mitta Mitta @ Tallandoon .....	681 ML/d
Murray @ Doctors Point .....	1,613 ML/d
Murray d/s Yarra. Weir .....	5,966 ML/d
Goulburn @ McCoy's Bridge .....	659 ML/d
M'Bidgee d/s Balranald .....	517 ML/d
Darling @ Wilcannia .....	1,199 ML/d
Darling @ Burtundy .....	508 ML/d
Flow to SA .....	4,079 ML/d
Murray @ Murray Bridge .....	0.56 m
Murray to the Sea .....	17 gates open

**Tune into 'On The Land' every  
Tuesday from 6.45am on 1521  
2QN.**