

Special Talking Water

Thursday 12 September 2013



Murray Irrigation

WaterNow technical issue

Murray Irrigation is currently experiencing issues with the *WaterNow* water ordering system as a result of a system fault identified this morning.

The fault has resulted in some off allocation volumes being incorrectly debited resulting in some customers having an incorrect allocation balance.

Murray Irrigation is working to correct the issue as soon as possible.

Customers wanting to transfer water, but are not able to do so because of an incorrect account balance, should contact Water Trade staff via reception on T. 1300 138 265. Water Trade staff can assist with completing transfers as we work toward a solution.

Murray Irrigation apologises for any inconvenience caused and we will advise when the issue has been fully rectified via *Talking Water*.



Anthony Couroupis
General Manager