

TalkingWater

Tuesday 1 October 2013



Murray Irrigation

Environmental water delivery

Murray Irrigation and the NSW Office of Environment and Heritage (OEH) have entered into an Environmental Water Delivery agreement. The purpose of the agreement is to deliver environmental water, on behalf of OEH and other environmental water holders, within the Murray Irrigation area of operations, in turn conserving local wetland and riverine environments on private and public lands.

This water year, priority sites will include the Tuppal Creek and several private wetlands. For further information, contact OEH's Emma Wilson on T. 02 6022 0617.

Using WaterNow - unsatisfied orders

Unlike the old water ordering system, *WaterNow* informs customers about whether their order can be met.

If there is no additional capacity available within the Murray Irrigation channel system, *WaterNow* will prompt customers to accept an alternative date for delivery. If this alternative is not acceptable, customers should select 'reject' and then select 'continue' which will submit your original order as an 'unsatisfied order'.

Murray Irrigation staff will then review the order before 6.30am each day and contact you when needed. If you accept the alternative date proposed by *WaterNow* the order will start on that date.

Using WaterNow - Extending an order

Internet - Customers who are trying to extend the duration of an operating order via web browser **will not** be prompted to submit an unsatisfied order when there is insufficient capacity available. Instead the message "*your order has been altered by the Demand Management System: There is insufficient capacity available in the channel system to supply your request*" will be displayed.

In this instance it is essential customers send a message to staff describing the new date they require the outlet to finish. Murray Irrigation staff will receive this message, make the adjustment, and advise you of the outcome.

Telephone - If you attempt to extend an operating order via the telephone (excluding web access via smartphone) and there is insufficient capacity available, you will hear the message: "*there is no capacity in the channel; the system is*

unable to lodge your request. You will be returned to the main menu".

In this case you will need to ring Murray Irrigation via reception on T. 1300 138 265 and leave a message. A message can be left at any time. This message will be received prior to 6.30am and staff will make the adjustment and advise you of the outcome.

In all cases, Murray Irrigation staff check messages left via telephone or internet before 6.30am and make any necessary adjustments to orders. Your outlet will not be finished if you leave a message. Please speak clearly, leaving your name, landholding number and outlet number.

First quarter accounts

The first quarter account for 2013/14 will be based on meter readings taken yesterday. Customers have until **midday Friday 4 October** to transfer annual delivery entitlements in order to offset the Casual Usage Fee (which applies where water use including off allocation use is greater than 120 percent of delivery entitlements on a landholding or consolidated account).

Delivery entitlements can be bought and sold from the Murray Irrigation Exchange. If in doubt about whether you need additional delivery entitlements or for questions about using the Exchange, please contact Water Trade staff via reception on T. 1300 138 265.

Stop supply

Customers who have unpaid accounts from 2012/13, and have not made an arrangement to pay this amount, will be placed 'on stop' for water supply purposes from tomorrow, **Wednesday 2 October**. For enquiries, contact our Finance team via reception on T. 1300 138 265.

Postal ballot

The postal ballot papers must be returned to the Australian Electoral Commission (AEC) in **Melbourne by 5.00pm Friday 11 October**. For all enquiries, contact AEC returning officer, Mario Chindamo, on T. 03 9285 7108.

Anthony Couroupis
General Manager

Announced allocation

Class C General Security	100 %
Class B High Security	100 %
Class A Town Water	100 %
Water Efficiency Allocation	0 %

Water availability and usage

(01/10/13)

Vol. Remaining % of Entitlements.....	98 %
On-Farm (incl. WEX Volume)	
On-Farm Balance.....	848 GL
On-Farm Usage	143 GL
Comprising:	
On-Allocation Usage	55 GL
Off-Allocation Usage	88 GL

Water exchange

8.30am today

Water for Sale	4,584 ML
Price Range	\$65 - \$87
Buy Offer.....	\$63
Last 10 Sales	1,509 ML
Price Range	\$63 - \$65

To buy water call 1300 781 431

Channel flows

Today

Mulwala Canal.....	2,200 ML/day
Capacity	10,000 ML/day
Wakool Canal.....	.570 ML/day
Capacity	2,350 ML/day
Total Escape Flows	0 ML/day

Rainfall and evaporation

24/09/13 - 01/10/13	Rain	Evap
Finley	4.0mm	37.1mm
Tullakool.....	4.2mm	41.9mm

Storages

8.30am today (mdba.gov.au)

Dartmouth.....	3,813 GL.....	99 %
Hume.....	2,956 GL.....	98 %
Lake Victoria.....	N/A.....	N/A
Menindee Lakes	1,161 GL.....	67 %
Active Storage.....	N/A.....	N/A

Rivers

8.30am today (mdba.gov.au)

Murray @ Jingellic	7,896 ML/d
Mitta Mitta @ Tallandoon.....	2,037 ML/d
Murray @ Doctors Point	15,824 ML/d
Murray d/s Yarra. Weir	23,108 ML/d
Goulburn @ McCoy's Bridge....	4,942 ML/d
M'Bidgee d/s Balranald.....	1,262 ML/d
Darling @ Wilcannia.....	733 ML/d
Darling @ Burtundy	N/A
Flow to SA.....	N/A
Murray @ Murray Bridge	1.17 m
Murray to the Sea	N/A

**Tune into 'On The Land' every
Tuesday from 6.45am on 1521
2QN.**