

Talking Water

Tuesday 24 June 2014



Murray Irrigation

Water efficiency allocation

The Board last week agreed to make a final water efficiency allocation of two percent of permanent delivery entitlements, excluding Class A (Town Water Supply) and domestic supply agreement customers. This announcement takes the water efficiency allocation to 14 percent or 142GL for the current irrigation season. This final allocation is largely the result of efficient end of season system draining. Full details are in Friday's *Chairman's report* which can be accessed via: www.murrayirrigation.com.au.

Water ordering system shut down

Rubicon Water is currently conducting its annual end-of-season rollover and maintenance of the Murray Irrigation water ordering system. Consequently the telephone ordering system has been shut off and a message has been loaded onto the web ordering home page. The system will be available again on Tuesday 1 July.

Fourth quarter accounts

Murray Irrigation's fourth quarter accounts will be sent to customers in late July with payment due in late August. If customers require their fourth quarter account for payment in the 2013/14 financial year, please contact our Finance team via email: finance@murrayirrigation.com.au and include your landholding reference number and or customer number.

Financial arrangements

Outstanding water accounts will be placed on 'stop supply' at the start of September for any customer who has no payment arrangement in place. Murray Irrigation encourages customers with outstanding accounts to establish arrangements to pay money owed to Murray Irrigation. For more information, please contact Finance, via reception on T. 1300 138 265.

Customer satisfaction survey

Murray Irrigation wishes to thank those customers who took part in our telephone satisfaction survey this month. We engaged Bartley Consulting to conduct a telephone survey with over 200 of our irrigation customers. The survey focused on customers' experiences in the 2013/14 water year.

Blighty HLOS Pilot Project

Murray Irrigation is hosting a gathering at the Blighty Recreation Reserve this week to conclude our Blighty High Level of

Service (HLOS) Pilot Project. The gathering will be held from 11.00am on Wednesday 25 June. Murray Irrigation staff will provide a short presentation on the results achieved in the Pilot. Blighty Pilot customers have been sent an invitation to attend. To RSVP, please contact Project Officer Nathan Holahan, via reception on T. 1300 138 265.

Australasian Reporting Awards

Murray Irrigation entered its 2013 Annual Report into the Australasian Reporting Awards (ARA) for the first time this year. The ARA, in association with Certified Practising Accountants Australia, is a not-for-profit organisation established over 60 years ago to encourage effective communication of financial and business information.

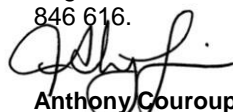
We are delighted to have been awarded a Bronze award against the demanding ARA criteria. In addition, the ARA have a number of Special Award categories. Our Annual Report was also judged as one of three finalists in the Communications category, along with National Australia Bank and Telstra. While we were not announced the winner (NAB won the award) we are certainly proud that our Annual Report was of such a high standard to be recognised at this level. A copy of our 2013 Annual Report can be found in the 'Corporate' section of our website: www.murrayirrigation.com.au.

Choke trade open into 2014-15

The Murray-Darling Basin Authority has confirmed that allocation trade from above Barmah Choke to downstream will be allowed to continue into the 2014/15 water year. The MDBA has determined that the risk of demand exceeding capacity is low at this time; however, they will continue to monitor demand and re-instate the restriction if required. For more information: www.mdba.gov.au/media-pubs/mr/choke-allocation-trade-continue.

West Berriquin Irrigators meeting

West Berriquin Irrigators Inc. is holding a branch meeting on Wednesday 2 July. It will be held from 7.00pm at the Sportsmans Arms Hotel in Deniliquin. For more information, contact West Berriquin Irrigators' Chairman Nick Morona M. 0429 846 616.



Anthony Couroupis,
General Manager

Announced allocation

Class C General Security 100 %
Water Efficiency Allocation 14 %
(Efficiency Allocation on Delivery Entitlements)

Water availability and usage

(24/06/14)
Vol. Remaining % of Entitlements.....28 %
On-Farm (incl. WEX Volume)
On-Farm Balance.....239 GL
On-Farm Usage924 GL
(Including Off-Allocation Usage of ..95 GL)

WATER EXCHANGE has now closed.

Trading will recommence on Tuesday 1 July.

Water use and trade data

17/06/14 – 23/06/14

Murray Water Exchange activity

Water Exchange has now closed.

Trade to and from licence (excl. Govt.)

Net trade OML (week) -6,989ML (YTD)

Crop weekly water use

ML used on farm..... OML

Channel flows today (ML/day)

Offtakes are now closed.

Rainfall and evaporation

17/06/14 – 23/06/14 Rain Evap
Finley N/A N/A
Tullakool..... N/A N/A

Storages

8.30am today (mdba.gov.au)
Dartmouth.....3,473 GL.....90 %
Hume.....1,441 GL.....48 %
Lake Victoria.....450 GL.....66 %
Menindee Lakes370 GL.....21 %
Active Storage.....5,734 GL.....62 %

Rivers

8.30am today (mdba.gov.au)
Murray @ Doctors Point 1,676 ML/d
Murray d/s Yarra. Weir 5,564 ML/d
Goulburn @ McCoy's Bridge ... 1,924 ML/d
M'Bidgee d/s Balranald..... 472 ML/d
Darling @ Burtundy..... 141 ML/d
Flow to SA..... 4,146 ML/d
Murray to the Sea 0 gates open

Tune into 'On The Land' every
Tuesday from 6.45am on 1521 2QN.