

# TalkingWater

Tuesday 16 September 2014



Murray Irrigation

## Standard Level of Service launch

Murray Irrigation will launch its Standard Level of Service (SLOS) Yallakool Pilot next Monday 22 September. The pilot will be based on channel control technology developed internally called Central Remote Control (CRC). The key benefits of this improved level of service is that SLOS customers will be able to start, finish or change their water orders twice a day and the order duration can be in 12 hourly increments (rather than 24-hour). Pilot customers have been sent a welcome information pack.

## Regional Planning evening shift

Murray Irrigation Regional Planning staff will re-commence their evening shift from next Monday 22 September. The additional shift, which provides improved customer service, is being reintroduced in conjunction with the launch of Murray Irrigation's Standard Level of Service (SLOS) Yallakool Pilot.

The evening shift allows for better responses to "unsatisfied orders" placed by customers and more efficient responses to alarms and callouts. Arrangements for contacting Murray Irrigation remain unchanged. Customers can leave a message via reception (including after hours), or leave a message with their water order. These messages will be dealt with as soon as possible. Customers may expect phone responses from Murray Irrigation staff up until 8.30pm, where that enquiry requires attention before 6.30am the next day. For more information, contact reception on T. 1300 138 265.

## Allocation announcement

The NSW Department of Primary Industries (DPI) announced yesterday an eight percent increase in general security entitlements allocation, taking the announced allocation to a total of 28 percent in the NSW Murray. Murray Irrigation's announced allocation is now 28 percent for general security (Class C) customers. A copy of the DPI announcement is available in the 'Water Resources Updates' section of Murray Irrigation's website:

[www.murrayirrigation.com.au](http://www.murrayirrigation.com.au).

The Victorian Resources Manager also updated allocations with Victorian Murray High Reliability Water Shares increasing to 100 percent. The risk of spill in the Victorian Murray is greater than 90

percent; therefore trade from NSW to Victoria is limited to the volume of trade from Victoria into NSW.

## Irrigation decisions survey

Murray Irrigation is conducting a small survey to find out how irrigation customers make water use decisions. The aim of the survey is to help us provide useful information to our customers. The survey is available online at [www.surveymonkey.com/s/waterusedecisions](http://www.surveymonkey.com/s/waterusedecisions) as well as a small number of telephone interviews which will be made by Rice Industry Graduate, Leah Garnett. The phone survey should take no longer than 15 minutes to complete and all answers will be confidential. For more information contact Water Policy Officer, Perin Davey, via reception on T. 1300 138 265.

## Water allocation credit provision

Murray Irrigation is offering a 2ML water allocation credit provision for unused domestic pipe outlets this season. Applications must be made in writing on the prescribed form and received by Murray Irrigation no later than **5.00pm this Friday 19 September**. Application forms (Form WM1) are available from the 'Customers' then 'Forms' and 'General forms' section of Murray Irrigation's website [www.murrayirrigation.com.au](http://www.murrayirrigation.com.au) or via reception on T. 1300 138 265.

## Wakool Landholders' AGM

Wakool Landholders' Association held its Annual General Meeting (AGM) on Tuesday 9 September. David May was re-elected Chairman, with Kate Redfearn Secretary/Treasurer. For details, contact David May on M. 0427 539 249.

## Denimein Landholders' AGM

The Denimein Landholders' Association Annual General Meeting (AGM) was held last Thursday night. Adrian Dunmore was re-elected Chairman, with Adrian Smith Secretary/Treasurer and Leanne Small Publicity Officer. For details, contact Adrian Smith on M. 0447 778 515 or Adrian Dunmore on M. 0428 816 901.

Jennifer McLeod  
Acting Chief Executive Officer

## Announced allocation

Class C General Security ..... 28 %  
Water Efficiency Allocation ..... 0 %  
(Efficiency Allocation on Delivery Entitlements)

## Water availability and usage

(16/09/14)  
Vol. Remaining % of Entitlements..... 44 %  
On-Farm (incl. WEX Volume)  
On-Farm Balance..... 376 GL  
On-Farm Usage ..... 86 GL  
(Including Off-Allocation usage of .... 3 GL)

## Water exchange

8.30am today  
Water for Sale ..... 5,827 ML  
Price Range ..... \$108 - \$150  
Buy Offer..... \$104  
Yesterday's Sales..... 1,524 ML  
Price Range ..... \$100 - \$109  
**To buy water call 1300 781 431**

## Water use and trade data

09/09/14 – 15/09/14  
**Murray Water Exchange activity**  
Internal buyers (No. & ML)..... 22; 4,859ML  
External buyers (No. & ML)..... 0; 0ML  
Internal sellers (No. & ML)..... 32; 4,729ML  
External sellers (No. & ML)..... 2; 130ML  
**Trade to and from licence (excl. Govt.)**  
Net trade +4,710ML (week)..+14,534ML (YTD)  
**Crop weekly water use**  
ML used on farm..... 5GL (60% on winter crops)

## Channel flows today (ML/day)

	Actual	Capacity
Mulwala Canal	1,450	10,000
Wakool Canal	350	2,350
Escape flows	100	3,250

## Rainfall and evaporation

09/09/14 – 15/09/14 ..... Rain ..... Evap  
Finley ..... 16.2mm ..... 22.2mm  
Tullakool..... 0.0mm ..... 28.7mm

## Storages

8.30am today (mdba.gov.au)  
Dartmouth.....3,686 GL.....96 %  
Hume.....2,270 GL.....76 %  
Lake Victoria.....664 GL.....98 %  
Menindee Lakes .....330 GL.....19 %  
Active Storage.....6,950 GL.....75 %

## Rivers

8.30am today (mdba.gov.au)  
Murray @ Doctors Point ..... 5,171 ML/d  
Murray d/s Yarra. Weir ..... 6,560 ML/d  
Goulburn @ McCoy's Bridge ... 1,916 ML/d  
M'Bidgee d/s Balranald..... 1,327 ML/d  
Darling @ Burtundy..... 112 ML/d  
Flow to SA..... 5,842 ML/d  
Murray to the Sea ..... 9 gates open

**Tune into 'On The Land' every  
Tuesday from 6.45am on 1521 2QN.**