

TalkingWater

Tuesday 17 February 2015



Murray Irrigation

Issues with SMS notifications

Murray Irrigation is aware that some customers have not been receiving their *Water ordering* SMS notifications in recent days. This is an external issue, outside of Murray Irrigation's control; however, we are working with our SMS provider to ensure the problem is resolved as soon as possible. We apologise for the inconvenience.

OFIEP Round Five deadline Friday

Customers are reminded that the deadline to submit completed On-Farm Irrigation Efficiency Program (OFIEP) Round Five Expression of Interest forms is **5.00pm this Friday 20 February 2015**. For further information or assistance, please contact Senior Administration Officer Peter Osborne, via reception on T. 1300 138 265.

Second quarter accounts

Murray Irrigation's second quarter accounts are due by 5.00pm Friday 27 February. Customers are reminded that to be eligible for the 10 percent discount, all outstanding accounts must be paid by this date. If you are having difficulty paying your account, please contact our Finance department, via reception on T. 1300 138 265.

Deed of Account Authority mail-out

All Murray Irrigation customers (excluding stock and domestic) have been sent an information pack regarding 'Form 15 – Deed of Account Authority'. The intention of this mail-out is to highlight the options available for owners to authorise other parties to access Murray Irrigation systems or information. The pack, which was sent on Friday 13 February, includes a summary cover letter, a copy of Form 15 and a fact sheet on '*Authorising others to act on your behalf*'. For more information, contact Water Trade via reception on T. 1300 138 265.

Allocation announcement

The NSW Office of Water announced yesterday a six percent increase in general security entitlements allocation. As a result, Murray Irrigation's announced allocation is now 59 percent for general security (Class C) customers. For more information, see the 'Water Resources Updates' section of our website www.murrayirrigation.com.au, or contact reception on T. 1300 138 265.

Order start/end alerts

Customers are reminded that they can set order start/end date SMS and email notifications for either four days, one day or both. These options were introduced in response to customer feedback. To register for this service, login to your online *Water ordering* account. Click on 'User options' then 'Communication settings'. Alternatively, customers can contact Water Trade via reception on T. 1300 138 265.

Emergency number

The Murray Irrigation emergency number (T. 1300 657 313) is for emergencies only. Customers should only ring this number after hours for an emergency that cannot wait until normal business hours (for example, a major channel breach, regulator failure, etc.).

Regional Planning staff can be contacted via reception (T. 1300 138 265) up until 8.30pm each night. If calling outside of business hours, customers should leave a message via reception, or leave a message with their water order. Please remember to leave your name, landholding reference number and contact telephone number, along with a brief description of the issue. These messages will be dealt with as soon as possible. For more information, contact reception on T. 1300 138 265.

Rice Extension field walks

Rice Extension is hosting a series of field walks and workshops this week. Details are as follows:

- Wednesday 18 February - Mark Ryan's property 'Equity Park' (Berrigan-Barooga Road), 2.30pm;
- Thursday 19 February – Hicks family property 'Wandarra' (Old Marago Road, near Pretty Pine), 2.30pm;
- Friday 20 February – Nathan Pate's property (574 The Rocks Road, near Tocumwal), 10.00am.

For further information or to RSVP, contact Murray Valley Rice Extension Officer Troy Mauger on M. 0417 375 168 or RGA Environmental Projects Manager Neil Bull on M. 0428 603 557.

Jennifer McLeod
Executive Manager

Announced allocation

Class C General Security 59 %
Water Efficiency Allocation 0 %
(Efficiency Allocation on Delivery Entitlements)

Water availability and usage

(17/02/15)
Vol. Remaining % of Entitlements.....32 %
On-Farm (incl. WEX Volume)
On-Farm Balance.....277 GL
On-Farm Usage 541 GL
(Including Off-Allocation usage of 3 GL)

Water exchange

8.30am today
Water for Sale 9,514 ML
Price Range \$112 - \$150
Buy Offer..... \$91
Yesterday's Sales..... 1,397 ML
Price Range \$105 - \$118
To buy water call 1300 781 431

Water use and trade data

10/02/15 – 16/02/15
Murray Water Exchange activity
Internal buyers (No. & ML).....53; 5,024ML
External buyers (No. & ML)..... 0; 0ML
Internal sellers (No. & ML)..... 20; 4,282ML
External sellers (No. & ML)..... 1; 742ML
Trade to and from licence (excl. Govt.)
Net trade 4,099ML (week).....+91,906ML(YTD)
Crop weekly water use
ML used on farm..... 18.5GL (73% on rice)

Channel flows today (ML/day)

	Actual	Capacity
Mulwala Canal	4,277	10,000
Wakool Canal	726	2,350
Escape flows	2,075	3,250

Rainfall and evaporation

10/02/15 – 16/02/15 Rain Evap
Finley 23.9mm 56.3mm
Tullakool..... 1.4mm 68.4mm

Storages

8.30am today (mdba.gov.au)
Dartmouth.....3,066 GL.....79 %
Hume.....1,237 GL.....41 %
Lake Victoria.....351 GL.....52 %
Menindee Lakes 130 GL.....7 %
Active Storage.....4,784 GL.....52 %

Rivers

8.30am today (mdba.gov.au)
Murray @ Doctors Point 13,315 ML/d
Murray d/s Yarra Weir 10,001 ML/d
Goulburn @ McCoy's Bridge ...2,940 ML/d
M'Bidgee d/s Balranald..... 475 ML/d
Darling @ Burtundy..... 12 ML/d
Flow to SA..... 9,251 ML/d
Murray to the Sea 8 gates open

**Tune into 'On The Land' every
Tuesday from 6.45am on 1521 2QN.**