

TalkingWater

Tuesday 17 November 2015



Murray Irrigation

SAFETY FIRST

Beware of mosquitos

Customers should be wary of mosquitos, especially after recent rain. In Australia, there are more than 5,000 cases of human illness caused by the mosquito-borne Ross River virus and Barmah Forest virus every year. Mosquito control programs can reduce the rates of human disease but the first line of defence remains personal protection. Wear protective clothing and use insect repellents, avoid working around dense bushland with stagnate pools of water and especially during peak biting times (dusk).

2015 Annual General Meeting

Murray Irrigation's 2015 Annual General Meeting (AGM) will be held this Thursday 19 November at the Deniliquin RSL Club, End Street Deniliquin. Registrations commence at 6.00pm, with the meeting to start at 7.00pm. To access the Notice of Meeting and 2015 Annual Report, visit www.murrayirrigation.com.au and click on 'Corporate' then 'Annual Reports'. For more information, contact reception on T. 1300 138 265.

Allocation announcement

DPI Water announced yesterday a **one percent** increase in general security entitlements allocation. As a result, Murray Irrigation's allocation is now **14 percent** for general security (Class C) entitlement holders. The announcement also included some detailed information, including comparison with last year. Customers can access this information, as well as details on Murrumbidgee allocations, via the 'media releases' section of the DPI website www.water.nsw.gov.au.

Customer services feedback

During the past few weeks, Murray Irrigation has been reviewing the way we interact with our customers and their business. A number of customers have already provided us with some valuable feedback to consider, and this information will assist us while we are reviewing both our business costs and opportunities for improvement. To provide further depth to the review, Water Distribution Manager Scott Barlow will be working from the

Finley office on Fridays, and the Wakool office on Mondays until further notice. Scott will be available for either drop in (opportunistic) or scheduled appointments with customers. This is an opportunity to improve engagement by receiving and sharing information with our customers outside of normal water delivery services.

Scott is also available to visit customers on site. He is particularly interested to hear customers' feedback regarding account management (both water and financial), water pricing, and in particular, the future business needs of our customers. Appointments and enquiries can be made by sending an email to scott.barlow@murrayirrigation.com.au, or calling reception on T. 1300 138 265.

First quarter invoices

Payment of first quarter invoices are due by 5.00pm Friday 27 November. Customers are reminded that Murray Irrigation's new debt management procedure has been implemented. Customers should also note that the discount for on-time payments is now five percent and applicable only to Murray Irrigation charges, not government charge recoveries. For more information, or if you are having difficulty paying your account, contact our Finance department on T. 1300 138 265.

Trade regulations unchanged

NSWIC reports instances whereby some less-scrupulous water brokers have been targeting smaller licence water holders claiming DPI Water changed regulations making it compulsory to use a water broker for all water trading. This claim is false and the state trade requirements remain unchanged. If any customer has been approached by anyone making such claims please contact the NSWIC office on T. 02 9251 8466.

Farm business skills grants

NSW Minister for Primary Industries has announced a \$45 million Farm Business Skills Professional Development Program. Service providers can apply to the Rural Assistance Authority (RAA) to run courses, particularly in the priority areas of risk management, financial and business management and farm business planning/drought preparedness. Primary producers can apply for vocational training assistance through the RAA. For more information visit www.raa.nsw.gov.au.

Michael Renehan, CEO

Announced allocation

Class C General Security 14 %
Water Efficiency Allocation 3 %
(Efficiency Allocation on Delivery Entitlements)

Water availability and usage

(17/11/15)

Vol. Remaining % of Entitlements.....23 %
On-Farm (incl. WEX Volume)
On-Farm Balance..... 193 GL
On-Farm Usage 124 GL

Water exchange

8.30am today
Water for Sale 4,817 ML
Price Range \$269 - \$1,000
Buy Offer..... \$255
Yesterday's Sales..... 555 ML
Price Range \$255 - \$275
To buy water call 1300 781 431

Water use and trade data

10/11/15 - 16/11/15

Murray Water Exchange activity

Internal buyers (No. & ML).....7; 1,844ML
External buyers (No. & ML).....2; 204ML
Internal sellers (No. & ML)..... 27; 2,048ML
External sellers (No. & ML)..... 0; 0ML

Trade to and from licence (excl. Govt.)

Net trade...-1,553ML(week)...28,177ML(YTD)

Crop weekly water use

ML used on farm.....1 GL (21%
on winter crops)

Channel flows today (ML/day)

	Actual	Capacity
Mulwala Canal	1,489	10,000
Wakool Canal	194	2,350
Escape flows	851	3,250

Rainfall and evaporation

10/11/15 - 16/11/15 Rain Evap
Finley 16.5mm 51.2mm
Tullakool..... 1.6mm 56.4mm

Storages

8.30am today (mdba.gov.au)

Dartmouth.....N/A.....N/A
Hume.....1,398 GL..... 47 %
Lake Victoria.....581 GL......86 %
Menindee LakesN/A.....N/A
Active Storage.....N/A.....N/A

Rivers

8.30am today (mdba.gov.au)

Murray @ Doctors Point 13,536 ML/d
Murray d/s Yarra. Weir 9,666 ML/d
Goulburn @ McCoy's Bridge648 ML/d
M'Bidgee d/s Balranald..... 2,548 ML/d
Darling @ Burtundy..... N/A
Flow to SA..... 6,381 ML/d
Murray to the Sea 5 gates open