

Special Talking Water

Tuesday 15 November 2016



Murray Irrigation

Water ordering system experiencing technical difficulties

Customers are advised that a telecommunication system malfunction has resulted in a number of technical errors with our water ordering system.

This has resulted in temporary online water account discrepancies and a number of channel height alarms being deactivated.

The system error occurred in the early hours of this morning, and Murray Irrigation are currently working to correct these issues. Murray Irrigation anticipates that all issues will be corrected within 24 hours.

Customers may not be receiving notifications from Murray Irrigation relating to irrigation orders during this period. However, please note orders will not be affected and customers can still order water online, or access the Murray Water Exchange via the following links:

- Water ordering - water.murrayirrigation.com.au;
- 'Customer login' (Water Exchange etc.) - member.murrayirrigation.com.au

If you are experiencing supply difficulty or notice any unusual activity with Murray Irrigation channels, please contact Customer Support on T. 1300 138 265.

Customers will be notified when all issues have been resolved.

Murray Irrigation apologies for any inconvenience caused.



Michael Renehan, CEO